



Power-up Your Serve!

For people who are called to serve with Passion, Purpose, and Faith!

Leadership. Strategy. Service.

What Our Clients Are Saying...

"Your style of teaching was energetic, approachable, and engaging. Our staff is still buzzing about the skills and ideas you presented!"

— Tim R. World Gospel Mission

"This was the most educational, most useful, most life-changing, interactive training I have ever attended!"

— John P. Administration Coordinator

"Enjoyable and Beneficial. Kathleen & Jack's experiences provide real life references."

— Gary M. CEO

"Very well-organized and delivered... knowl-edgeable, energetic, patient, and clear. Many specific skills I can use immediately."

— Heidi L. Support Staff

"Kathleen's ability to bring her audience into the topic and keep us focused with examples and activities made this class excellent."

--∤ Wendy M. - ∤Finance Professional

"Jack was extremely informative and easy to follow!"

— Ron B. President



Info you can use the minute you walk out the door!

- ✓ Build a highfunctioning ministry using 3 key strategies
- Learn the connection between delegation and growing your people
- ✓ Discover need-toknow strategies to keep your sanity when working with difficult people.



Hands-On Training to

DEVELOPING THE LEADER

Day 1 ———

The POWER to THINK Like a LEADER

- Leadership: Your Crucial Role in Your Ministry's Effectiveness
- Emotional IQ: Leading the Smart Way
- Too Much Noise! Listening and the Unspoken Word
- The Power and Perception of Nonverbals
- Building Trust, Speaking Respect: Working with Diverse Personalities
- How to Build Credibility as a Leader
- How to Handle Emotions When You're Tired of Being Polite
- Triggers, Responses, and Over the Top Reactions!
- Confidently Handling People Challenges
- Having Difficult Conversations with Tact & EASE

Relevant
Immediate
Applicable

Power-up Your Serve!

YOU WERE CALLED TO BE!

Day 2

The POWER to INFLUENCE Like a LEADER

- Becoming a 360° Leader
- Leading with a Clear Vision
- Faith is an Action Verb, Not a Seat Assignment!
- Growing Your People: Instilling Trust & Motivation
- On Time and On Target Organizational Skills
- Building a Productive Ministry within Generational and Cultural Differences
- The Power of Buy-In and Connection: Presenting the Gospel So that Others Will *Want* to Listen!

The Windmill Leadership® Difference

PROGRAM DETAILS

LOCATION



CONTACT US

ONLINE

www.WindmillLeadership.com



PHONE

(816) 617-4823





These Can Also Be Brought Directly to Your Organization!

Day 3: The POWER to STRATEGIZE Like a LEADER

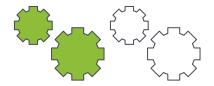
- Organizational Leadership & the Role of the Board: Is There Any Conflict?
- Strategic Planning: Biblical Aspects of Being Future-Minded
- Strategies & Tactics for Effective and Efficient Meetings

Day 4: The POWER to COMMUNICATE Like a LEADER

- Powerful Writing for Professionals: Must-Have Tools to Increase Your Credibility & Influence
- Dynamic Public
 Speaking: Tools &
 Strategies to Engage
 Your Audience and
 Ease Your Nerves!

Day 5: The POWER to PRESENT Like a LEADER

- Dynamic Presentation Coaching for Groups & Individuals
- Video lab and feedback
- Specific Strategies and Tips for Real-Life Presentations



Immediate Ways You'll Benefit...

- Learn powerful ways to build trust with the people you serve
- Learn the 4 Languages of Respect every Leader needs to know
- Build high-impact ministries using 3 key strategies
- Grow your people and motivate them at the same time
- Discover need-to-know strategies for handling difficult people
- Save hours every week by implementing key strategies to organize your time
- Learn how to create an action success plan that really works
- Utilize the power of active listening to understand what people are really saying
- 6 must-know steps to coach your internal staff
- Understand what influences a board and how to get them going in the same direction
- Resolve conflicts and confrontations without letting them escalate
- Understand your unique calling and the power of serving with passion, purpose, and faith!

Your Trainers...



Jack Randall, CIC, PFMM, PCLA Senior Consultant, Executive Coach



Kathleen Randall. CEO, Senior Trainer, Executive Coach



Windmill Leadership®

Training, Coaching, Consulting

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